EV 918279355 US

Attorney Docket No.: 9D-EC-19348

NITED STATES PATENT AND TRADEMARK OFFICE

Applicant:

Ruppelt et al.

Group No.: 3623

Serial No .:

09/480,589

Examiner: Van Doren, Beth

Filed:

January 10, 2000

For:

METHOD, SYSTEM, AND PROGRAM PRODUCT FOR ON-LINE SERVICE CALL

SCHEDULING

Mail Stop Amendment **Commissioner for Patents** P.O. Box 1450 Alexandria, VA 22313-1450

TRANSMITTAL

Transmitted herewith is:

Amendment Transmittal (3 pgs.), in duplicate Request for Reconsideration in response to the Office Action dated December 26, 2006 (14 pages) Return receipt postcard

STATUS

Applicant

claims small entity status. is other than a small entity.

CERTIFICATE OF MAILING BY EXPRESS MAIL TO THE COMMISSIONER FOR PATENTS

Express Mail No. EV 918279355 US

Date: February 26, 2007

I hereby certify that the documents listed above are being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 C.F.R. §1.10 on the date indicated above in an envelope addressed to Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

Eric T. Krischke, Reg. No. 42,769

EXTENSION OF TERM

3. The procapply.	The proceedings herein are for a patent application and the provisions of 37 C.F.R. 1.136							
appry.	(complete (a) or (b), as applicable)							
(a) _	(a) Applicant petitions for an extension of time under 37 C.F.R. 1.136 (Fees: 37 C.F.R. 1.17(a) (d) for the total number of months checked below:)							
	Extension for response within:	Other than small entity Fee	Small entity Fee (if applicable)					
	first month	\$ 120.00	\$ 60.00					
	second month	\$ 450.00	\$ 225.00 \$ 510.00 \$ 795.00 \$1,080.00					
	third month	\$ 1,020.00						
	fourth month	\$1,590.00						
	fifth month	\$2,160.00						
		Fee:	\$					
If an addition	nal extension of time is required, pl	ease consider this a peti	ition therefor.					
	(Check and complete the ne	ext item, if applicable)						
	An extension of mon therefor \$ is deducted of extension now requested.	from the total fee due f						
	Extension fee due with th	is request \$						
		OR						
(b) <u>X</u>	Applicant believes that no extent conditional petition is being matapplicant has inadvertently over of time.	de to provide for the po	ssibility that					

FEE FOR CLAIMS

4.	The fee	for cla	ims (37 (C.F.R. 1.16(t	o)-(d)) has	been calculated as s	hown		
	(C	(Col. 1)		(Col. 2) (Col. 3)		SMALL ENTITY		OTHER THAN SMALL ENTITY	
	CLAIMS REMAINING AFTER AMENDMENT		HIGHEST NO. PREVIOUSLY PAID FOR	PRESENT EXTRA	ADDITIONAL. RATE FEE	OR	ADDITIONAL RATE FEE		
TOTAL			MINUS		T = .	x \$25.00 = \$		x \$50.00 = \$	
INDEP.			MINUS		=	x \$100.00 = \$		x \$200.00 = \$	
_	FIRS	T PRESEN	TATION OF	MULTIPLE DEP.	CLAIM	+ \$180.00 = \$		+ \$360.00 = \$	
						TOTAL ADDITIONAL FEE \$	OR	TOTAL ADDITIONAL FEE \$	
	(a)	\boxtimes	No add	itional fee fo	r Claims is	s required			
					OR				
	(b)		Total a	dditional fee	for claims	required \$			
				FEE	PAYMEN	Т			
5.		Attached is a check in the sum of \$							
		Charge Deposit Account No. 01-2384 the sum of \$ A duplicate of this transmittal is attached.							
				FEE D	EFICIEN	CY			
6.	\boxtimes	If any additional extension and/or fee is required, charge Deposit Account No. 01-2384.							
				A	ND/OR				
	\boxtimes	If any 2384.	addition	al fee for clai	ims is requ	ired, charge Deposi	t Acc	ount No. 01-	
7.		Other:							
					Reg AR One	T. Krischke gistration No. 42,769 MSTRONG TEASI Metropolitan Squa Louis, MO 63102	9 DALE	E LLP	

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Figess Mail No.: EV 918279355 US

PATENT

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THE UNITED STATES PATENT AND TRADEMARK OFFICE

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SERVICE CALL SCHEDULING

REQUEST FOR RECONSIDERATION

Mail Stop Amendment Hon. Commissioner for Patents P. O. Box 1450 Alexandria, VA 22313-1450

In response to the Office Action dated December 26, 2006, reconsideration of the rejections is respectfully requested in view of the following remarks.